



**Position Title:** Service Technician

**Department:**

**FLSA Status:** Non-Exempt

**Reports to:**

**Date Created:** January 2024

**Position Summary:** The Service Technician plays an important role at Vermeer High Plains and is responsible for the effective repair of machinery and components at the highest level of quality. All work is to be complete in a timely, professional, and safe manner.

**Essential Job Functions:**

- Identify and implement solutions to repairs.
- Perform diagnosis and repairs.
- Perform conditioning and repair on equipment systems and components.
- Become familiarized with Vermeer product service bulletins and navigating through various computer software programs for schematics.
- Follow all federal, state, and company safety rules and regulations.
- Wear required safety equipment, including safety glasses while working on equipment.
- Attend safety training and assist in shop cleanups.
- Dispose of oils and chemicals appropriately.
- Complete product knowledge training and webinars as introduced from Vermeer.
- Participate in the Vermeer Service Technician certification program.
- All other duties as assigned.

**Preferred Talents:**

- Technical and product knowledge.
- Technical certification in the industry is preferred.
- Excellent customer service and communication skills.
- Knowledge of electrical and hydraulic diagnostic qualifications.
- Strong multi-tasking and time management skills.

**Qualifications:**

- High school diploma or equivalent qualification required.
- Prior experience working as a Service Technician or other related field is preferred.
- Ability to install, repair, service, test and troubleshoot equipment.
- Ability to work independently without much supervision.
- Strong working knowledge of equipment and tools used in the industry.

**Physical Demands:**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is regularly required to use hands and fingers to handle, feel, or operate objects, tools or controls and reach with hands and arms. The employee frequently is required to stand, speak and hear. The employee is occasionally required to walk, sit, climb, balance, stoop, kneel, crouch and crawl. The employee must frequently lift and/or move up to 40 pounds and occasionally lift and/or maneuver up to 150 pounds. Specific vision abilities required by

this job include close vision, distance vision, color vision, peripheral vision, depth perception and the ability to adjust focus.

**Working Environment:**

- Both indoor and outdoor working conditions depending on task.
- Physical fitness required to lift heavy equipment, work in confined spaces, and bend frequently.

**Employee Acknowledgment**

I acknowledge that I have received, read, and understand the duties and expectations for the job listed above. I agree to perform the duties outlined and to comply with all standards established in the performance of this job.

Employee Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Employer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

